

DISCRIMINATION IS AGAINST THE LAW

Wilmington Ear Nose & Throat Associates, PA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Wilmington Ear Nose & Throat Associates, PA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Wilmington Ear Nose & Throat Associates, PA provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Appointments at 910-762-8754.

If you believe that Wilmington Ear Nose & Throat Associates, PA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Brandon Todd
Wilmington Ear Nose & Throat Associates, PA
2311 Delaney Avenue
Wilmington NC

Phone: 910-762-8754

Fax: 910-762-2349

Email- hr@wilmingtonent.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Brandon Todd is available to help you. You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at
U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201
- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

INTERPRETER SERVICES

Wilmington Ear Nose & Throat Associates, PA has arranged for language assistance services free of charge. Call Appointments at 910-762-8754.

ENGLISH If you speak English, language assistance services, free of charge, are available to you.

Español (Spanish) Si usted habla español, tiene a su disposición servicios de asistencia con el idioma sin costo alguno.

繁體中文 (Chinese) 如果您讲汉语普通话，则可以免费向您提供语言协助服务。

Tiếng Việt (Vietnamese) Chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị, nếu quý vị nói tiếng Việt.

한국어 (Korean) 모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다.

Français (French) Si votre langue est le français, des services d'assistance linguistiques sont mis gratuitement à votre disposition.

العربية (Arabic) مجاناً اللغوية المساعدة خدمات لك فستتوفر، العربية تتحدث كنت إذا.

Hmoob (Hmong) Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj.

Русский (Russian) Если ваш язык — русский, то вам могут быть предоставлены бесплатные услуги переводчика.

TAGALOG Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

ગુજરાતી (Gujarati) જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે.

ខ្មែរ (Cambodian) បើសិនអ្នកនិយាយខ្មែរ, សេវាជំនួយភាសាឥតគិតថ្លៃសម្រាប់អ្នកនិយាយខ្មែរគឺមានសេវាឥតគិតថ្លៃសម្រាប់អ្នក។

Deutsch (German) Wenn Sie deutsch sprechen, stehen Ihnen kostenlos Sprachhilfen zur Verfügung.

हिंदी (Hindi) अगर आप हिन्दी बोलते हैं तो भाषा सहायता सेवा निःशुल्क उपलब्ध है।

ພາສາລາວ (Laotian) ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ.

日本語 (Japanese) 日本語を話される場合には、無償の言語支援サービスがご利用いただけます。